

TYMC Terms and Conditions (Page 1 / 1)

This is an agreement between the “Coach” Leah Black and the “Client” who is the person receiving coaching, mentoring, consultancy, workshops, talks or training off the Coach and whom is agreeing to and signing this agreement.

- The Coach does not provide online coaching, mentoring, training or other services to people under the age of 18. By signing this agreement, the Client consents to being 18 years old or above.
- Work with under 18s is undertaken only in partnership with, and under the supervision of, a school or organisation. The Coach will strictly adhere to the organisers’ Child Protection & Safeguarding Policy and Procedures and will not be left unsupervised.
- The Coach follows the ICF Code of Ethics listed on: <https://coachfederation.org/code-of-ethics>
- As mentoring and coaching differ, the Coach will clearly define between them when she is coaching or mentoring the Client. This will be agreed with the Client verbally during a session.
- Only one free coaching session of 45 minutes duration is allocated per Client.
- Up to a maximum of six (6) pro-bono coaching sessions or six (6) pro-bono training sessions are provided for Clients eligible for TYMC’s YOUTH Inspire Impact program. The Client receiving Pro-bono services will be requested to read and sign this document and must complete their pro-bono sessions within 6 weeks from the date coaching or training commenced.
- Applications for pro-bono services under the YOUTH Inspire Impact program are considered on a case by case basis. Genuine need, location, socio-economic status, the reasons for coaching, mentoring or training, the expected impact, age of participants, program sustainability, availability and/or commitment are all taken into consideration. Application is required.
- Payment for individual sessions, training, consultancy, talks, workshops and the discounted packages of 12 one to one sessions must be made upfront, unless otherwise agreed in writing. Fees and payment procedures will be clearly stated in the Client’s quote and invoice.
- Discounted packages of twelve (12) one-to-one sessions must be completed within 24 weeks’ duration from the Client’s first session.
- For training, consultancy, talks and workshops, a quote can be requested after an initial consultation is carried out.
- Refunds will only be issued for unused sessions. For training and packages the Coach will detract the used sessions based on the Coach’s non-discounted hourly rate, which is clearly specified in the Client’s quote and invoice.
- The Coach holds absolutely NO responsibility for the career, relationships, life, decisions or actions or the physical or psychological health of the Client.
- The Coach is not liable for ANY losses by the Client; including but not limited to loss of profit, loss of finances, loss of business, loss of property or assets or breakdown of relationships.
- The Client holds the Coach completely harmless from the consequences of any actions carried out because of anything said between the Coach and the Client. Anything the Coach says should not be taken as ultimate advice. It is the client’s responsibility to make decisions and take actions for themselves and thus the Coach is NOT liable for any decisions nor actions of the Client.
- The Coach is completely harmless and NOT liable for any medical, physical, mental or psychological conditions being triggered or made worse as a result of coaching & mentoring.
- If the Client has a mental health illness they should first consult a medical professional or therapist.
- Coaching & mentoring is NOT a replacement for therapy, counselling or psychological help.
- The Client can cooperate with another helping professional such as a psychotherapist at any time.
- Therapeutic practitioners involved in the Client’s care must be informed by the Client of the Client’s intention to work with a coach.
- The Client represents and warrants that they are psychologically well enough to be coached and mentored and will NOT hold the Coach liable for any pre-existing medical or psychological health problems and the Client hereby receives the coaching and mentoring at their own risk.
- The Coach is not liable for any accidents or injuries inflicted on the Client during coaching in nature, camino coaching or walking coaching. This type of coaching is carried out on public land and is undertaken solely at the Client’s own risk.
- The Coach adheres to GDPR regulations and confidentiality laws and holds the Client’s information in the strictest of confidence, unless release is required by law. See the TYMC Privacy Policy for further information.
- The Client should NOT contact the Coach about personal issues in-between sessions.
- The Coach will not provide testimonials, references, recommendations or reviews for coaching or mentoring Clients.
- TYMC Clients, and visitors to TYMC’s website, do not have permission to copy, share, duplicate or disseminate the Coach’s resources, activities, worksheets, wording in any documents or website and training content.
- The Client should not pass the Coach’s Zoom i.d. or phone number onto anyone without first gaining the permission to do so.
- The Coach or the Client may cancel or fully terminate the training, consultancy, workshops, talks and coaching or mentoring sessions by providing 48-hours’ notice of termination in writing by email.
- In circumstances beyond control e.g. sickness, the Client and the Coach may cancel a training, talk, workshop, coaching or mentoring session by providing a minimum of 3-hours’ notice via email. If 3-hours’ notice is not given, the Client will be charged for their missed session. If the Coach cancels without 3-hours’ notice the Client will receive a free session.
- The Client and Coach agree to be on time for each of the sessions and not under the influence of mind-altering substances such as drugs, strong medication or alcohol.
- These terms and conditions may change and get updated from time to time. The Client will be informed of any changes and requested to sign an updated agreement.

By signing this form both parties agree to ALL Terms & Conditions laid out in this agreement:

Name of Coach: Leah Black

Coach’s Signature:

Name of Client: _____

Client’s Signature:

Date of agreeing to and signing the “TYMC Terms & Conditions Agreement”:/...../.....