



TYMC Terms and Conditions (Page 1 / 2)

This is an agreement between “TYMC” Leah Black and the “Client” who is the person receiving coaching, mentoring, consultancy, workshops, talks or training off TYMC and whom is agreeing to and signing this agreement.

- TYMC does not provide online coaching, mentoring, training or other services to people under the age of 18 without a joint parental/legal guardian and school/college referral, consent & free consultation session. TYMC does not work with children under 13 years old. School or College involvement is required to ensure a safe and joint approach to the teenager’s development. By signing this agreement, the Client consents to being 18 years old or above, or the parent/legal guardian of the teenager being referred to TYMC who will sign and submit this agreement alongside a ‘TYMC Referral Form for Teenagers Under 18 Years Old’.
- Group work with under 18s is undertaken only in partnership with, and under the supervision of, a school or organisation. TYMC will strictly adhere to the organisers’ Child Protection & Safeguarding Policy and Procedures and will not be left unsupervised.
- TYMC follows the ICF Code of Ethics listed on: <https://coachfederation.org/code-of-ethics>
- As mentoring and coaching differ, TYMC will clearly define between them when coaching or mentoring the Client. This will be agreed with the Client verbally during a session.
- Only one free coaching session of 30 minutes duration is allocated per Client.
- Payment for individual sessions, training, consultancy, talks, workshops and discounted packages must be made upfront, unless otherwise agreed in writing. Fees and payment procedures will be clearly stated in the Client’s quote and invoice.
- Discounted 1:1 packages must be completed within 24 weeks’ duration from the Client’s first session.
- A minimum of four (4) paying Clients are required to run a group coaching, group mentoring or training program.
- For training, consultancy, talks and workshops, a quote can be requested after an initial consultation is carried out.
- Refunds will only be issued for unused sessions. For training and packages TYMC will detract the used sessions based on TYMC’s non-discounted hourly rate, which is clearly specified in the Client’s quote and invoice.
- TYMC holds absolutely NO responsibility for the career, relationships, life, decisions or actions or the physical or psychological health of the Client.
- TYMC is not liable for ANY losses by the Client; including but not limited to loss of profit, loss of finances, loss of business, loss of property or assets or breakdown of relationships.
- The Client holds TYMC completely harmless from the consequences of any actions carried out because of anything said between TYMC and the Client. Anything TYMC says should not be taken as ultimate advice. It is the client’s responsibility to make decisions and take actions for themselves and thus TYMC is NOT liable for any decisions nor actions of the Client.
- TYMC is completely harmless and NOT liable for any medical, physical, mental or psychological conditions being triggered or made worse as a result of coaching & mentoring.
- If the Client has a mental health illness they should first consult a medical professional or therapist.
- Coaching & mentoring is NOT a replacement for therapy, counselling or psychological help.
- The Client can cooperate with another helping professional such as a psychotherapist at any time.
- Therapeutic practitioners involved in the Client’s care must be informed by the Client of the Client’s intention to work with TYMC.
- The Client represents and warrants that they are psychologically well enough to be coached and mentored and will NOT hold TYMC liable for any pre-existing medical or psychological health problems and the Client hereby receives the coaching and mentoring at their own risk.

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- TYMC is not liable for any accidents or injuries inflicted on the Client during coaching in nature, camino coaching or walking coaching. This type of coaching is carried out on public land and is undertaken solely at the Client's own risk.
- TYMC adheres to GDPR regulations and confidentiality laws and holds the Client's information in the strictest of confidence, unless release is required by law. See the TYMC Privacy Policy for further information.
- The Client should NOT contact TYMC about personal issues in-between sessions.
- TYMC will not provide testimonials, references, recommendations or reviews for coaching or mentoring Clients.
- TYMC Clients, and visitors to TYMC's website, do not have permission to copy, share, duplicate or disseminate TYMC's resources, activities, worksheets, wording in any documents or website and training content.
- The Client should not pass TYMC's Zoom identification or WhatsApp number onto anyone without first gaining the permission to do so. WhatsApp communication will only take place during the Client's sessions. All additional communication in-between sessions or from prospective Clients should be made via email to leah@theyouthmentorcoach.com
- TYMC or the Client may cancel or fully terminate the training, consultancy, workshops, talks and coaching or mentoring sessions by providing 48-hours' notice of termination in writing by email.
- In circumstances beyond control e.g. sickness, the Client and TYMC may cancel a training, talk, workshop, coaching or mentoring session by providing a minimum of 3-hours' notice via email. If 3-hours' notice is not given, the Client will be charged for their missed session. If TYMC cancels without 3-hours' notice the Client will receive a free session.
- The Client and TYMC agree to be on time for each of the sessions and not under the influence of mind-altering substances such as drugs, strong medication or alcohol.
- YOUth Inspire Impact opportunities will be advertised on theyouthmentorcoach.com and its social media channels. Application is required. Applications will not be kept on file. Prospective YOUth Inspire Impact Clients can reapply for new advertised YOUth Inspire Impact opportunities.
- Applications for pro-bono services under the YOUth Inspire Impact program are considered on a case by case basis. Genuine need, location, socio-economic status, the reasons for coaching, mentoring, consultancy services or training, the expected impact, age of participants, program sustainability, availability, commitment etc. are all taken into consideration.
- Clients eligible for TYMC's YOUth Inspire Impact program will be requested to read and sign this document and must complete their pro-bono sessions within 8 weeks from the date coaching, mentoring, consultancy services or training commenced. YOUth Inspire Impact Clients are required to provide a written testimonial and to record a video interview for TYMC's social media channels, YouTube channel and website.
- These terms and conditions may change and get updated from time to time. The Client will be informed of any changes and requested to sign an updated agreement.

By signing this form both parties agree to ALL Terms & Conditions laid out in this agreement:

Name of TYMC: Leah Black TYMC's Signature:

Name of Client: _____ Client's Signature:

Date of agreeing to and signing the "TYMC Terms & Conditions Agreement":/...../.....

If the Client is a parent/legal guardian of a teenager under 18 years old being referred to TYMC, the teenager must also read this agreement and sign here, under the supervision of their parent/ legal guardian.

Name of Teenager Being Referred:

Signature of Teenager Being Referred: